

**Post Office Box 15225
Chesapeake, Virginia 23322-5225**

July 12, 2011

McRoy Consulting
5632 Mineral Springs Road
Suffolk, VA 23438

Dear Mr. McRoy:

I wanted to thank you for the comprehensive and professional Hazard Analysis and Safety Programs Review you completed in June for the Water Production Division of the Chesapeake Department of Public Utilities. The final report nicely addressed our needs and provided your findings in a handy series of tables for easy reference.

We appreciate your ability to tailor your work to our specific needs and we find that your rates are considerably more reasonable than many firms with which we have investigated.

Should the need arise to evaluate other aspects of our safety program, your firm will be at the top of my list.

Sincerely,



A. Craig Maples
Water Resources Administrator